



Diploma in International Hospitality Operations Management Co-op



Start Dates

January, March, May, July, September, November

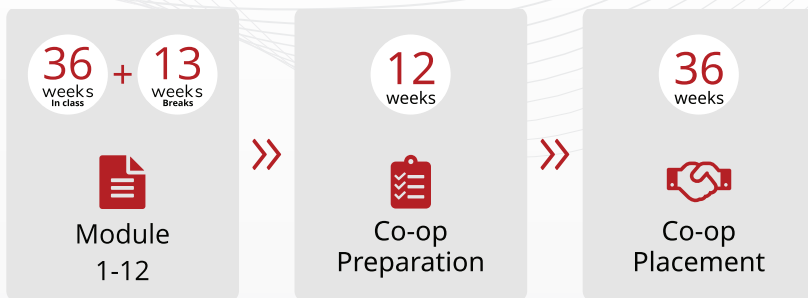


Program Schedule

Daytime | Evening



Program Duration



This two-year diploma is designed to prepare students for a career in a variety of roles in Hospitality Operations Management. Students will gain the knowledge and business skills required to be progressive leaders within the fast-paced global hospitality industry, with an emphasis on Canadian tourism.



Program Highlights

- Develop professional hospitality management competencies necessary for success in one of the world's fastest-growing industries
- Become highly skilled in important management concepts, such as operational strategies, performance and control systems, marketing strategies, and customer service
- Learn from highly qualified industry experts
- Study in downtown Toronto: one of Canada's largest tourism, event, and convention hubs
- Strengthen your resume with Canadian work experience
- **Co-op placement in the field of studies**
(Terms & Conditions apply)



Learning Partners





Co-op Experience

After students successfully complete the academic requirements of the modules, they are required to complete 720 hours of program relevant work placement in a professional setting. The co-op term provides you with an opportunity to integrate academic studies with related employment experience.



Modules

- Introduction to Hospitality & Tourism
- Hospitality Career Readiness
- Front Office Operations
- Food & Beverage Operations
- Food Sanitation, Safety & Health
- Customer Service
- Organizational Behaviour in Hospitality Industry
- Hospitality Accounting
- Business Environment
- Project Management
- Introduction to Marketing and Branding
- Information Management
- Work Placement (Co-op)



Career Opportunities

- Food Services Supervisor
- Travel Clerk Supervisor
- Reservations Supervisor
- Lodging House Managing Supervisor
- Customer Service Clerk Supervisor
- Information Clerk Supervisor

Admission Requirements*

- Have an Ontario Secondary School Diploma or equivalent or
- Be at least 18 years of age and pass the Wonderlic Test

For non-native English speakers:

- Successful completion of TSoM EAP Level 3 or
- IELTS 5.0 or equivalent or pass the TSoM English Assessment
- Pass the TSoM English Assessment

**Please visit TorontoSoM.ca for more information about our admission requirements*

^ Students will be offered paid or unpaid entry-level positions related to their field of studies. The Career Services Department will provide full support to students on booking and preparing for interviews. It is the student's responsibility to perform well during all interviews as well as during the full length of the co-op term. Placements are subject to availability and will vary based on the program, season and job market changes as well as the student's English level and previous professional and academic experience. Should the co-op placement not be available the student will be required to complete a Capstone Project as an alternative to graduate from the program.

22 College Street - Suite 300, Toronto, ON, M5G 1K2, Canada
+1 (416) 800 2204 | www.TorontoSoM.ca | partners@TorontoSoM.ca

© Toronto School of Management. All rights reserved. Terms and conditions apply. E&OE.
Registered as a private career college under the Private Career Colleges Act, 2005 - ID Number: 141054.
Designated Learning Institution number DLI #O131394510557



TestAcademy
9090909090
usertes@test.com
www.test.com