



# Advanced Diploma in Hospitality and Tourism Management



## Start Dates

January, March, May, July, September, November



## Program Schedule

Daytime | Evening



## Program Duration

48 weeks  
In class

+

30 weeks  
Breaks



Module 1-16



This two-year diploma will equip you with the skills necessary to enter the hospitality sector in a management position.



## Program Highlights

- Gain the skills and knowledge required by the hospitality and tourism sector including various management techniques
- Learn about the impact of excellent customer service on any company's bottomline
- Understand the vital role managers play in this sector
- Learn from highly qualified industry experts
- Study in downtown Toronto: one of Canada's largest tourism, event and convention hubs
- Strengthen your resume with Canadian work experience



## Learning Partners





## Modules

- Hospitality Career Readiness
- Introduction to Hospitality and Tourism
- Front Office Operations
- Food and Beverage Operations
- Food Sanitation, Safety and Health
- Resort Management
- Meetings, Incentives, Conferences and Events
- Food and Beverage Management
- Hospitality Accounting
- Customer Service
- Organizational Behavior in Hospitality Industry
- Human Resource Management
- Facilities and Operations Management
- Marketing in Hospitality and Tourism
- Issues in Hospitality and Tourism Industry
- Niche and Specialty Tourism



## Career Opportunities

- Front Desk Manager
- Guest Service Manager
- Restaurant Manager
- Food Service Manager
- Travel Manager
- Travel Information Manager
- Visitor Information Manager
- Catering Manager
- Sales Manager
- Event and Meeting Manager
- Corporate Travel Manager

## Admission Requirements\*

- Have an Ontario Secondary School Diploma or equivalent or
- Be at least 18 years of age and pass the Wonderlic Test

### For non-native English speakers:

- Successful completion of TSoM EAP Level 4 or
- IELTS 5.5 or equivalent or pass the TSoM English Assessment

*\*Please visit [TorontoSoM.ca](http://TorontoSoM.ca) for more information about our admission requirements*

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